

The new data protection regulation (GDPR), which came into force on 25 May, aims to protect personal information, meaning any information with which a person can be identified: name, surname, ID card, e-mail address, user name and password, telephone number, date of birth, age, etc.. GDPR establishes a series of obligations that are necessary for organisations to comply with in order to protect the personal information held by the organisation, including the duty to inform all interested parties of the information available to them and to inform them of the rights they may exercise over their personal data.

The privacy policy covers all personal information collected by the website, but does not cover any other information, whether collected in any other way or for any other purpose, or on any other website or service unless specifically stated.

This policy may be updated for any reason necessary. In case of updates of the privacy policy, a notice will be published on the main page of the website for a period of time, so it is advisable to review it every certain period of time.

By using the website, you agree to the terms of the most recent version of the privacy policy. Except as written in any other disclaimer, policy, terms of use or other notice on the website, this privacy policy is the agreement between the party concerned and Elawan Energy, S.L. with respect to the website. The data subject may be subject to additional terms that may apply when accessing particular services or materials in certain areas or following a link from the website.

## **Contents**

All information included on the website is for information purposes only. While Elawan Energy, S.L. makes every reasonable effort to ensure that all information contained on this site is correct. No warranty of accuracy can be given and Elawan Energy, S.L. assumes no responsibility for the accuracy, completeness or authenticity of the information contained on this site.

Elawan Energy, S.L. reserves the right to make changes to models, equipment, specifications and availability without prior notice.

## **Use of Cookies**

Elawan Energy, S.L. uses cookie technology to enable:

- Tracing the routes followed by the user to the Elawan Energy, S.L. site
- Help Elawan Energy, S.L. to record user activity on the website.
- Evaluate and improve the Elawan Energy, S.L. site in order to make it more useful to the user.

Elawan Energy, S.L. does not record information about individual users, through this technology, so no information about you in particular will be maintained or used.

## **Introduction**

The information that Elawan Energy, S.L. receives and uses depends on the actions carried out by the interested parties during their visit to the website.

Personal information

The personal information we collect through the website, which we may use to identify you or contact you are:

- Name;

- Telephone number;
- Address;
- E-mail address;

In some places of the website the data subject has the opportunity to send personal data. For example, by completing the contact form, a survey or an email form.

You may also choose to allow Elawan Energy S.L. to customize your visits to the website, in which case we will request certain personal information so that your visits can be more useful. When this information is combined with the non-personal information we collect through cookies, we will be able to track your visit to the website and from Elawan Energy S.L. you will be able to personalise your access to the website, for example, by informing you about new functions that may be of interest. It is the responsibility of the data subject to provide accurate and up-to-date personal information. Elawan Energy S.L. will not be able, nor will it be responsible for any problem or liability that may arise if the data subject does not provide accurate, truthful or complete information or if it does not update the information provided.

### **Storage and use of personal information**

Elawan Energy, S.L. may store and use personal information collected through the website for the following reasons:

- Respond to requests from the data subject;
- Personalize the access to the website, for example, by informing about new functions that may be of interest to the data subject;
- Develop records for internal business use, including records of personal information;
- Analytical purposes and research, development and improvement of programs, products, services and content;
- Remove personal identifiers (name, email, social security number, etc.). In this case, you would no longer be identified as a unique individual. Once we have de-identified the information, it is non-personal information and we may treat it as other non-personal information;
- Comply with the privacy policy and other rules regarding the use of the website;
- Protect the rights or property of Elawan Energy, S.L.;
- Protecting someone's health, safety or welfare and/or;
- Comply with any law or regulation, court order or other legal process.

### **Sharing personal information with third parties**

Elawan Energy S.L. will not share the personal information of interested parties collected on the website with an unrelated third party without your permission.

In the ordinary course of business, if you give permission, Elawan Energy, S.L. will share certain personal information with the companies we contract to perform services or functions on our behalf. In cases where personal information is shared with a third party, it will not be authorized to maintain, disclose or use the information of the data subject with others, except for the purpose of providing the services that from Elawan Energy SL are required.

The personal information provided by the data subject will not be sold, exchanged or published, except in conjunction with a sale, merger, dissolution or corporate acquisition. The data subject shall at all times have the right of access, rectification and opposition to the use of personal data.

Elawan Energy, S.L. may be legally required to disclose your personal information in response to a court order, search warrant, law, regulation, cooperation with law enforcement authorities in investigating and prosecuting individuals who have visited the website or who violate our rules or behave in a manner that is harmful to other visitors (or illegal).

#### **Privacy on other linked websites**

The website may contain links to other sites. Some of these may be operated by Elawan Energy, S.L. and others by third parties. We provide the links for your convenience, but we do not review, control or monitor the privacy practices of websites operated by third parties. The Privacy Policy does not apply to any other website, including the other Elawan Energy S.L. websites.

If you wish to contact Elawan Energy, S.L., you can do so by writing to c/ Ombú, 3 Planta 10ª, 28045 Madrid, telephone number 916 36 19 94 or by email to [GDPR.info@elawan.com](mailto:GDPR.info@elawan.com)